



Customer Agreement

This agreement is entered into on ____/____/ 2012, between Neat Freaks Cleaning LLC and
 X _____, with a residence at
 X _____.

1. Cleaning Services. A Neat Freaks Cleaning Specialist will perform services at the address listed above. The Cleaning Specialist will perform only the services listed on the 42 point checklist if no other direction is given by the customer. The customer may prioritize what he/she would like done under the realization that when time runs out the entire house may not be cleaned.

2. Rates and Time of Payment. You agree to pay Neat Freaks Cleaning LLC in the form of a check with-in 3-5 business days of receiving your invoice. Checks should be made payable to Neat Freaks Cleaning LLC. The rate of your home will be determined during the estimate and may change pending additional hours performed as requested by the client.

3. Term. The term of this Agreement begins as of the date above and continues until terminated by either party.

4. Cleaning Personnel. Neat Freaks will assign a specific Cleaning Specialist to your home. Your cleaner will be fully insured, bonded and background checked for your safety. We will provide you with the same specialist for as long as possible, but due to scheduling conflicts this may change on occasion.

5. Limitation of Service. If you request the Cleaning Specialist to perform a service that is not listed on 42 point checklist, the Cleaning Specialist may agree to perform such service at your own risk and liability. Please contact Neat Freaks for prior approval of additional services. Our Cleaning Specialists will only clean areas within reach and will not be permitted to stand on ladders or chairs. Due to the sensitive nature of stainless appliances we will no longer clean them as it is not covered by our insurance.

6. Method of Entry. The Cleaning Specialist will enter your home as determined on the estimate. If the Cleaning Specialist is unable to enter your home or if you cancel without 48 hours notice, you will be charged a \$25.00 cancellation fee.

7. Valuables. If you have specific valuables or items that you do not want the Cleaning Specialist to clean, you are responsible for informing Neat Freaks of such valuables in writing. Whenever possible, please remove such valuables or items to a location out of the way of the Cleaning Specialist.

8. Products. The Cleaning Specialist will supply all products except for a vacuum. If your items require a specific product we will use your product. You must inform us, otherwise we will use ours. If damage occurs because we were not informed, Neat Freaks will not be at fault.

Neat Freaks Cleaning LLC

 ____/____/____

X _____ Print Name
 X _____ Signature
 X ____/____/____ Date